

Terms & Conditions

- Stamp Redemption is valid from 4th July 2025 till 31st July 2025, 10:00am - 10:00pm daily.
- Shoppers are required to provide their personal information for verification & validation purposes during redemption.
- To collect stamp for a purchase, you must present your reward card at the Concierge counter with your official and valid receipts. Refer below

TIER	PARTICIPATION TYPE	PHYSICAL STAMP	APPLICABLE TO	REDEMPTION REWARD
TIER 1	Min spend RM50 and above in single receipt	1 stamp per receipt	All outlets except Harvey Norman, Jaya Grocer, Machines, Happy Fish & Anytime Fitness	Collected 5 stamps for 1 Monopoly Mug
TIER 2	Min spend RM100 and above in single receipt	1 stamp per receipt	Harvey Norman, Jaya Grocer, Machines	Collected 8 stamps for 1 Monopoly T-Shirt

- Only same day receipts at Elmina Lakeside Mall are eligible for the stamp redemption.
- Limited to one (1) redemption per shopper per day regardless of receipt(s) amount, with threshold participation value fulfilled
- Participants are entitled to redeem only one promotional item per stamped card. Once a card has been used to claim a reward (e.g., a mug after 5 stamps), it is considered redeemed and cannot be reused to accumulate additional stamps for other rewards (e.g., an 8-stamp shirt). To redeem multiple promotional items, participants must use separate stamp cards for each item.
- Valid for purchases at any outlet in Elmina Lakeside Mall only, except push carts, temporary kiosks, promotional roadshows, bill payment, banking & ATM transactions.
- Stamp Redemption must be made on the same day of purchase. Proof of purchase is required at point of redemption.
- Exclusive Monopoly T-Shirt and Mug ("Promotional Item") are subject to availability. First come first serve basis.
- Each completed set of Stamps entitles the Participant to one promotional item based on the tier achieved. Participants must present either a fully stamped original collection card at the concierge counter. Only original physical stamps cards will be accepted; photocopied damaged or altered stamps are deemed invalid. Lost or missing stamps and cards will not be replaced under any circumstances.
- Participants are NOT allowed to redeem two promotional items at once.
- Redemptions is valid while stocks last. **Limited quantity of redemption applied per day.** Redemptions ends when all allocated units are redeemed regardless of promotion period.
- Tenants & licensees of Elmina Lakeside Mall and their employees are strictly prohibited from redeeming the gift(s) for themselves or behalf of shoppers.
- Shoppers are advised to inspect their gifts upon immediate redemption.
- No exchange or replacement will be allowed after the fact.
- By participating in this redemption, shoppers agree to comply with all terms and conditions stated above.
- The Management reserves the right to vary the terms and conditions herein at any time at its absolute discretion without prior notice.